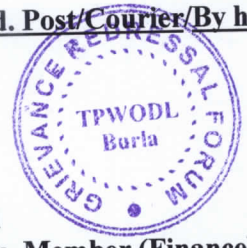


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 1530 (4)

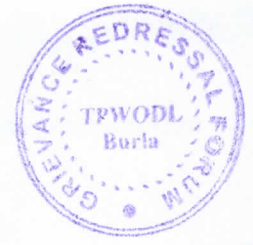
Date: 29/02/2024

**Present:** Sri A.K.Satapathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

	Case No.	BRL/162/2024			
		Name & Address	Consumer No	Contact No.	
2	Complainant/s	Mohammad Arif Khan At/Po- Santinagar Dist- Jharsuguda.	4172-1501-2483		
3	Respondent/s	S.D.O(Electrical), Belpahar , TPWODL	Division B.N.E.D, TPWODL, Brajrajnagar		
4	Date of Application	26.02.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	26.02.2024			
9	Date of Order	29/02/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



**Place of Camp:** ESO Office, Bandhabahal, TPWODL, Brajrajnagar.



**Appeared**

**For the Complainant-** Mahammad arif Khan  
Represented by Gulnaz Parveeu

**For the Respondent -** S.D.O(Elect.), Belpahar, TPWODL, Brajrajnagar.

**GRF Case No- BRL/162/2024**

(1) Mahammad arif Khan  
At/Po- Santinagar,  
Dist- Jharsuguda.  
Consumer No.- 4172-1501-2483

**COMPLAINANT**

**VRS**

(1) S.D.O(Elect.), Belpahar, TPWODL, Brajrajnagar.

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant filed the petition in the name Sri Mahammad arif Khan bearing Consumer No **4172-1501-2483** represented by Gulnaz Parveeu under BNED, TPWODL, Brajrajnagar stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

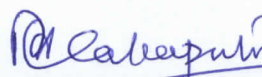
The Opposite Party has submitted ledger copy for the period from Apr'2010 to Jan'2024 in this case.

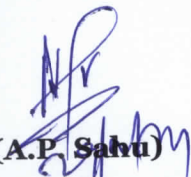
**OBSERVATION**


The case is pursued with all documents available in record and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 2kw with initial date of p/s 01.04.2010 and at present the meter sl. no. "8050222" is continuing in billing data base as seen from the FG data base/Samadhan App. The complainant has been raised objection on billing dispute as raised on the complainant as GP category instead of domestic category and pray for its revision/rectification. In the course of the verification of the data base and category change details, it is seen that the category has already been changed from GP to domestic w.e.f 30.12.2023. But, the complainant has claimed that the use of p/s was for domestic purpose since Jul'2018. However, the complainant has failed to submit the application of previous periods/any other documents for release of p/s and category opted for/ deposit of requisite fee etc. in this case. Considering the material facts, it is concluded that the change of tariff can be taken care with reference to Reg.42& 43 of OERC Distribution (Condition of Supply) Code,2019. In the above case, the opposite party has done the job of category change as per regulation from GP to domestic tariff w.e.f 30.12.2023.

Hence, the Forum is in the opinion that the Opposite party has already been considered the case for change of tariff from GP to domestic with reference to regulation meant for the purpose so, need not required to consider further and accordingly dismissed the case due to want of merit.

*Accordingly, the case is disposed of.*

  
**(B. Mahapatra)**  
(Co-Opted Member)  
*Co-opted Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
**(A.P. Sahu)**  
Member (Finance)  
*Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
**(A.K. Satpathy)**  
President  
*President*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

- Copy to:** - (1) Mahammad arif Khan, At/Po- Santinagar, Dist- Jharsuguda.  
(2) Sub-Divisional Officer (Elect.), Belpahar, TPWODL, Brajrajnagar with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.



"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF".